

PART B

Representations against the Premises Licence (in support of the review) **Continued**

IP11 Representation

Sent: 18 May 2020

I would like to object to this place having their license renewed.
Pavement constantly blocked with patrons who don't move. This is even evident during lockdown and totally ignoring social distancing during the crisis.
Alcoholic Drink being served without being accompanied by food.
Noisy music.
Patrons cars constantly parked on double yellow lines causing an accident hazard when leaving Grovelands Rd.
Overflowing rubbish bins in the alley behind the premises.

IP11 Representation Continued

Sent: 20 May 2020

Yes in response to review.

Crime and disorder. Crowds allowed to congregate during lockdown and Illegal parking around the premises. Police have been called countless times.

The former relevant to public nuisance as well.

In normal times crowds of smokers allowed to block the pathway at all hours.

Public safety as above.

Also no permission asked for extension of outside area (conservation area) and alcoholic drinks served in this area as well.

IP12 Representation

Dear Sir/Madam

Further to the recent Blue Notice service regarding the above I would like to bring to your attention my concerns regarding this application specifically and also outline my general concerns regarding how the bar is run and the customers that use it.

Music

The bar's license requires under Annex 2:

1. Hourly checks outside the bar when regulated entertainment is being provided (subsection 5)
2. Doors/windows to be kept closed during whilst regulated entertainment/live or recorded music is being played (subsection 6)

Before lockdown, I regularly passed the bar and heard loud music being played both on the approach to and from the premises. Similarly I have seen live televised football being screened with groups watching from outside of the bar. In both these instances there has been no attempt to keep windows/doors closed.

I have not seen members of staff undertaking regular reviews to ensure the music levels does not cause a disturbance to neighbours. The noise disturbance has been notified to you by other neighbours.

I know other residents have been impacted by the noise levels. Accordingly, I would request that the renewal of the music license is refused.

General running of the bar and premises

Pre-lockdown

The café is not used regularly (if at all) by local residents. I observe a lot of customers who drive to the café generally towards the end of the working day. The majority of the customers are male.

Pavement obstruction

1. The café's customers do not limit themselves to the four chairs and two tables outside thereby crowding the pavement making it difficult for pedestrians to pass freely.
2. Customers are aggressive when asked to move out of the way.
3. The café's customers often take additional chairs outside thereby limiting the space available for pedestrians to walk.
4. Customers of the café who smoke stand across the width and on the edge of the pavement thereby preventing ease of access for pedestrians which leaves them not only having to navigate a crowd of unhelpful people but also a cloud of smoke.
5. Cigarettes smoked outside by bar customers are generally thrown on the ground or into the road (I was nearly hit by a still-lit cigarette thrown across the pavement as I walked by).

Environmental issues

1. Overflowing rubbish bins are regularly left without the brake handle on causing them to block the pavement or move into Grovelands Road.
2. I have regularly witnessed the employees of the bar putting bags of their rubbish into the residents' black bins stored on Grovelands Road and another business' bin.
3. I have regularly seen bags of bottles being dumped into the bins the night before the refuse collection and after 23.00 hours

Alcohol consumption outside of the terms of the license

1. I have witnessed alcoholic drinks being consumed by customers sat at the tables and chairs outside the café as early as 8.30am and certainly before 11am.
2. I have witnessed customers drinking alcohol in bottles outside of the bar on the pavement.
3. I have seen customers sitting at tables with no food and drinking alcohol.

Lakes Estate Conservation

There has been some recent reconstruction of the front of the bar allowing the licensee to have a bigger outdoor space. I have not received any notice about regarding the redevelopment and the development appears to be out of line with current conservation requirements for this estate. Furthermore, with a step up onto the decked area it does not have any obvious accessibility concessions. Moving the door back into the café may also mean it is no longer compliant with smoking regulations.

Intimidation

I know a lot of women who do not like to walk past the bar as they are subjected to being leered and whistled at by the men who use it. This coupled with the fact that a lot of the men have been drinking makes females concerned about their safety. When I have approached the customers asking them to move out of the way and create more space I have been "squared up" to by them.

Post-lockdown

There have been a number of issues since lockdown commenced which show the owner does not act with any social responsibility towards local residents in the operation of his business.

Group gatherings

On Wednesday 1st April I noticed that the shutter was down at the front of the bar and I could see people inside the premises. The next morning four large black bin-bags of bottles were noisily placed in their blue bin; I can see the service road where the bins are kept and generally hear each time they throw sacks of bottles into their

bins. I therefore notified the Met Contact Centre and Winchmore Hill Police via Twitter of my concerns that there had been a lock-in.

On Thursday 2nd April the bar was in use again, this time the shutter wasn't closed but chairs were against the windows; even though the reflection on the window made it difficult to see directly in we could see the outline of people and young children on scooters in there. I called 999 to register my complaint. I spoke to the police on the street after they attended and they advised the owner said he had been decorating; they told him the alleged "decorating" was not necessary and asked them to lock up and leave. The police advised to call 101 if I observed any further use of the premises.

On Sunday 5th April there were people in the premises again. I called 101 and explained this was the second time I had reason to believe there was more than 4 people meeting in a place which should be shut. The police came but I am not sure what the outcome was (CAD 3274 4/4/20).

Lack of social distancing

Since reopening as a takeaway on 10th April Broomfield Café the only people using the café have been driving there, purchasing coffee and then hanging about directly both outside and opposite the café, sometimes for hours. I started taking photos of the incidents from 19th April and have reported on a number of occasions via 101 and @MetCC on Twitter with the following references:

5/5/20 CAD 5521/05MAY20

6/5/20 CAD 4645/06MAY20

7/5/20 CAD 2809/07MAY20

7/5/20 CAD 3375/07MAY20

8/5/20 CAD 2850/08MAY20

9/5/20 CAD 7764/09MAY20

16/5/20 CAD 2447/16MAY20

On 9th May the owner of the café was parked opposite my house with his family in his car. He parked on the road allowing three men to talk to him through the car window without any social distancing.

Intimidation

From my kitchen door I can see a lot of activity that takes place on Grovelands Road and Aldermans Hill. On or around 1st May, the café owner saw me watching people, including himself, on Aldermans Hill as they were not practising social distancing. He purposely drove his car and parked opposite my house with his wife and children in the car. He and his wife then kept staring into my house and at me whilst I was stood there. The action was to try and intimidate me.

Double yellow line parking

At the junction of Grovelands Road and Aldermans Hill there are double yellow lines on the side of Aldermans Hill by the park. There has been an increase in people parking on the double yellow lines; I have noted the café owner's vans there on numerous occasions together with the cars of the café's customers.

Summary

Overall the owner acts with little regard to the area in which the café is situated and his approach is to do what he wants and see if there are any consequences. If he feels he is being challenged he retaliates with aggression. His customers similarly have little regard for the area by failing to comply with social distancing and hanging about in big groups. I have asked customers of the café people to move along from outside my house and only been able to gain co-operation when I say I shall ask the police to attend.

The owner, his friends and customers continuously flout the law and seem willing to ignore what is legally and morally necessary to do. Given the lack of legal enforcement available by police and or parking attendants I feel the bar should be closed on health and safety grounds.

Images for Supporting Representation Re: Music License review Broomfield Café Bar N13 4PP

Pavement obstruction:





Environmental Issues







Lakes Estate Conservation – alteration of premises:



Group Gatherings & lack of social distancing:



This is the owner in his car:







Double yellow line parking:



This is the owners van:



IP13 Representation

Sent: 20 May 2020

Dear Sir/Madam

I am writing with representations about the review of the licence of Broomfield Coffee Bar at 64 Aldermans Hill.

The following are special factors for consideration in connection with nuisance taken from Enfield Council's licence policy statement dated 28 January 2020.

12.3 Prevention of Nuisance - the means by which nuisances will be or are prevented by the effective management and operation of the licensed activities including: 12.3.1 noise from delivery vehicles; 12.3.2 noise from vehicles delivering and collecting customers; 12.3.3 noise and/or vibrations emanating from the premises including extended/external areas such as beer gardens; 12.3.4 noise, anti-social behaviour and other disturbance caused by persons leaving the premises; 12.3.5 in relation to urination in public places the means to prevent nuisances should include the adequacy of lavatories, financial contributions towards the provision and/or maintenance of public urinals and supervision in the vicinity of the premises; 12.3.6 congregations of persons, whether consuming alcohol or not, either waiting to enter, leaving or spilling/standing outside the premises; 12.3.7 litter and accumulations of rubbish; 12.3.8 the removal from premises of drinking vessels and bottles; 12.3.9 vermin and pests; 12.3.10 light pollution; 12.3.11 use of fireworks or other explosives / special effects; 12.3.12 noxious smells; 12.3.13 arrangements to ensure that public lavatories within premises are available for use throughout the entire period that the public are on those premises; 12.3.14 noise from persons smoking outside the premises;

I strongly support the withdrawal of the licence for the premises for the following reasons:

Disorder and compliance with licence conditions

The bar attracts large groups of drinking men who gather in groups outside the bar blocking the pavement. They are challenging and sexually aggressive to women making it extremely uncomfortable to walk past. They often refuse to make space on the pavement to allow me to walk by until I directly ask them to move them which takes some guts. This is contrary to paragraphs 12.3.4 and 12.3.6 of your policy.

I have seen one significant fight between two groups which was reported to licensing some time ago.

Alcohol

I don't believe that drinking outside is permitted within the terms of their licence but it happened routinely before lockdown. Under the terms of their licence I think they are supposed to serve alcohol only with food - it is rare to see someone eating there so I do not believe that this term of the licence was being complied with before lockdown.

Litter

Policy paragraph 12.3.7 refers to litter and accumulation of rubbish. The bar owners allow their customers to litter the pavement with cigarette butts and do not clean up when they close.

The staff have been seen disposing of rubbish from the bar in resident's bins at the bottom of Grovelands Road. The council has been trying to tackle the problem of the rubbish there with no success and the incorrect disposal of rubbish from the bar shows that they do not care about their obligations or the impact on local residents.

Conservation area

The bar is in a conservation area and they took out the front of the premises without planning permission. This shows the disregard they have for requirements with which they are supposed to comply.

Social distancing and ongoing problems

I am not clear whether current issues are taken into account in your consideration of the licence review. In case they are I would like to confirm that since lockdown, when in theory the licence should not have been needed as they were not supposed to have been serving alcohol, the bar has continued to cause residents significant problems.

They have held at least two parties, caused crowds of men to gather on the pavement both outside the bar and around other nearby areas including on the pavement alongside Broomfield Park, caused groups of cars to park up illegally on double yellow lines making driving into and out of Grovelands Road difficult due to reduced visibility, allowed customers to make use of the outside tables and chairs and have not imposed social distancing in the premises which are completely open to the road. I attach photographs from different days as examples. The Mercedes was driven by a customer joining the people you can see sitting at the tables.

Many thanks for considering these representations


